



Stuartholme BYOD Portal User Guide

This guide provides steps to purchasing a device using the Stuartholme BYOD portal hosted by JB Hi-Fi.

1. Open your browser and go to <https://www.jbeducation.com.au/byod>
2. In the field for 'Enter School Code' enter the code STUARTHOLME2024
3. Click on 'Start Shopping'

NOTE:

If you have already placed an order, you can use this page to see your order history as well using the account created during the purchase process.

1. On the next page select the 'Student BYOD' Program
2. Then select the delivery option you prefer.
3. Click 'Select Device'

Note:

Our recommendation is to select the 'School Pickup' option that way our IT department can prepare the device for your daughter before it is picked up.

1. Select a device that you would like to purchase and click on 'Add to Cart'

NOTE:

You can compare the devices using the 'Compare' option

Select Optional Insurance for your Device

Add On Insurance Customer Information

The Australian Securities and Investments Commission has introduced new regulations regarding the sale of add-on insurance products. These regulations mean that there is required to be a 4 day 'pause' between the purchase of a device and any add-on insurance associated with that device.



If you nominate an add-on insurance product that you are interested in from the list below and then complete the purchase of your device, we will send you a reminder email once the 'pause' has occurred to invite you to purchase the add-on insurance product at this time.

If you proceed to pay for your device without nominating an add-on insurance product, then we will not send you any communications relating to add-on insurance unless you specifically request it by contacting us.

You can contact us via our [helpdesk](mailto:helpdesk@stuartholme.com.au) or email us at helpdesk@stuartholme.com.au.

You can say 'no' to being contacted about insurance as an entire by clicking [here](#).

You can view and access the product disclosure statements at any time on our [product](#) page.

VERY IMPORTANT STEP!

1. On the next page you are given the option to opt in or Nominate an additional insurance option for the Accidental Protection Plan.
2. Once you nominate the policy you will then need to agree to the PDS, and you can then proceed to the next step of adding your details to the order.
3. If you nominate an add-on policy, you will receive an email with the details of the policy and then after a 4 day deferral period you will receive another email with a link to purchase the policy in a separate transaction which is a requirement as per Australian Consumer Law.

NOTE:

This additional insurance is highly recommended. This add-on insurance policy allows for a number of claims over the 3-year warranty period for any physical damage to the device such as a cracked screen etc.

If you choose to not opt in for this add-on, then any physical damage to the device not covered by the standard warranty will need to be paid for at full retail price.

As an example, the cost of a replacement screen could be up to \$1200.00 whereas this kind of incident would be covered by the add-on insurance policy.



HP Warranty Upgrade - 3YR Next Business Day Onsite Warranty & ADP (3 Claims w/ \$0 Excess) (ProBook x360 / 430 / 435 / 440)

HP CarePack for ProBook x360 / 430 / 435 / 440 with 3 year Next Business Day Onsite and Accidental Damage Cover (ADP). \$0 Excess per ADP Claim up to a total of 3 ADP Claims during the life of the policy.

Accidental Damage Protection is an easy-to-use HP Care pack service that helps you avoid out-of-pocket repair or replacement costs caused by accidents that may occur during the normal operation of your PC. It expands your warranty protection beyond the standard coverage to add extra peace of mind. Accidental Damage Protection covers fire, non-intentional liquid spills in or on the unit, drops, falls, collisions, and electrical surges as well as damaged or bracket LCD displays. It does not cover theft, loss, normal wear, consumables, and intentional acts of damage.

The extended warranty product provides protection against product faults and offers additional support that may not be covered by the standard manufacturer's warranty. In addition to the standard manufacturer's warranty, you may also have rights in relation to product faults under JB Hi-Fi's minimum voluntary warranty. (see https://docs.hp.com.au/files/00049800/0810/files/YourRights_Jun2014_HR_02_V17317-444-8781-320-04340aa.pdf?294726 for further details) and/or the Australian Consumer Law (see <https://www.accc.gov.au/your-consumer-rights>; <https://www.accc.gov.au/your-consumer-rights> for further details). You should familiarise yourself with these rights when considering the extended warranty product.

\$287.00
Inc GST

NOMINATE

Select Device

Secure

Unsure which device to order or which is best for your child? [click here to get started.](#)

HP Elitebook x360 830 G7 / 13.3 Touch / i5 / 8GB RAM / 256GB SSD / Digital Stylus Pen Included / Win10 Home / 3 Year Onsite Warranty

\$1621.75 Inc GST

Please Note: All Optional Accessories, Warranty and Insurance must be purchased in this transaction. These items cannot be purchased after your order has been placed.

1. Please review your selections then proceed onto the next pages.
2. Follow the prompts to enter your contact information and payment details to complete the transaction.

If you have any questions or encounter any issues ordering a device, please email us on byod@stuartholme.com and one of our team will contact you to assist you and answer your queries.